

July 6, 2015

Mr. Greg Gondek
Advanced Copy Technologies
700 Corporate Row
Cromwell, CT, 06416

Dear Mr. Gondek,

In recognition of the outstanding efforts of your Technical Department, KYOCERA Document Solutions America, Inc. is pleased to present to Advanced Copy Technologies., the 2015 "Service Solution Provider Award".

The "Service Solution Provider" award is presented to that elite group of Authorized KYOCERA Document Solutions dealers that have displayed excellence in their Service Operations. Your commitment to customer service and responsiveness, participation in technical training, and technical programs, as well as commitment to KYOCERA Document Solutions America and its products are the key to your organization's success.

In appreciation of these accomplishments, KYOCERA Document Solutions America, Inc. presents to you this "Service Solution Provider" plaque so that you may proudly display it in a prominent location at your office.

Very truly yours,
KYOCERA Document Solutions America, Inc.

A handwritten signature in black ink that reads "Avram Poznanski".
Avram Poznanski
Regional Technical Manager